## MATTHEW CASHMAN

Houlden Fellow, WBS Behavioural Science

https://cashman.science matthew.cashman@wbs.ac.uk

Education	
Ph.D. MIT Sloan, Cambridge, MA  Marketing	2023
Committee: Drazen Prelec (chair), Rahul Bhui, David Rand	
A.B. Hamilton College, Clinton, NY Chemistry & Philosophy	2008
Employment	
Warwick Business School, Warwick, UK Houlden Fellow (3yr fellowship) Behavioural Science Group	2023 –
MIT Sloan, Cambridge, MA Affiliate, Marketing	2023–
Harvard Human Evolutionary Biology, Cambridge, MA Affiliate, Culture, Cognition, & Coevolution Lab Prof. Joe Henrich	2021 –
Harvard Psychology, Cambridge, MA Lab Manager, Moral Psychology Research Lab Prof. Fiery Cushman	2015–2017
L.E.K. Consulting, Boston, MA  Consultant (strategy and due diligence for private equity and corporate c	2010–2015 lients)
Chungdahm Institute, Seoul, SK Instructor (English instruction for 11-17 y.o.)	2010
Eze Castle Software, Boston, MA Analyst (software for hedge funds)	2008–2009
Grants & Awards	
Award for Outstanding Postdoctoral Achievements (research) University of Warwick	2025
Univ. of Warwick Primary Data Support Fund	£5,000 2025
Award for Outstanding Contribution to the Postgraduate Programs (teaching) University of Warwick	2024

Univ. of Warwick Primary Data Support Fund	£4,000	2024
Harvard Kennedy School Program on Negotiation Next-Generation Grant	\$5,000	2021
Harvard Dean's Competitive fund PI: Prof. Fiery Cushman	\$34,000	2019
Henry B. Watkins Scholarship for First-Generation College Students	\$48,000	2006–08

### **PUBLICATIONS**

Cashman, M., Maciejovsky, B. & Wernerfelt, B. (2025). Small talk as a contracting device: trust, cooperative norms, and changing equilibria. Forthcoming, *Journal of Law, Economics, and Organization*. ☑

Cheap talk and costly signaling are the canonical forms of communication in game theory, but much communication seems to happen outside the context of a game. We operationalize "small talk" as pre-knowledge-of-game communication, and investigate the phenomenon using a series of real-time video interaction experiments. We show experimentally that even very brief small talk with a potential trading partner functions as contracting device by enhancing trust and cooperation. In contrast to formal contracts pre-deal socializing can cover contingencies that are truly unforeseen, and unlike relational contracts, it is independent of repeated play.

Voelkel, J.G., Stagnaro, M.N., Chu, J., Pink, S., Mernyk, J.S., Redekopp, C., **Cashman, M.**, [Qualifying Strengthening Democracy Challenge Submitters], Druckman, J.N., Rand, D.G. & Willer, R.<sup>a</sup> (2024). **Megastudy testing 25 treatments to reduce antidemocratic attitudes and partisan animosity.** *Science*. ☑

The Strengthening Democracy Challenge, an N=32,059 study, finds that 23 of 25 interventions designed to reduce anti-democratic attitudes and partisan animosity are effective. These interventions are also effective in reducing support for undemocratic practices and partisan violence, among a variety of other secondary outcomes.

**Cashman, M. P.** & Cushman, F. A. (2020). **Learning from Moral Failure.** In Schwenkler, John & Lambert, Enoch (eds.) Becoming Someone New: Essays on Transformative Experience, Choice, and Change. Oxford University Press. ☑

Pedagogical environments are often designed to minimize the chance of people acting wrongly, and this is surely a sensible approach. But could it ever be useful to design pedagogical environments to permit, or even encourage, moral failure? We consider the possibility that moral failure can be an especially effective tool for fostering learning, and the costs involved.

<sup>&</sup>lt;sup>a</sup>Note: Authors divided into study team members and intervention submitters.

Cao, C., Cao, X., Cashman, M., Kumar, M., Timoshenko, A., Yang, J., Yu, S., Zhang, J., Zhu, Y., & Wernerfelt, B. (2019). How do successful scholars get their best research ideas? An exploration. *Marketing Letters*.

We interview 24 authors to ask how they got the ideas for 64 of their papers. More than three quarters of the papers were inspired by holes in the literature, by a "stylized fact" that the current literature cannot explain, or by an interaction with a manager. The rest fall into several smaller categories that to a large extent can be seen as special cases of the three big ones. We describe how papers from each of the three big categories help move the literature forward.

#### SELECTED WORKING PAPERS

Cashman, M. & Prelec, D. (2025). The Positional Order Effect: How Sequential Timing and Self-Interest Drive Prosocial Consumer Choice [Under review, *Journal of Marketing Research*] ☑

We provide experimental evidence for a positional order effect that encourages cooperation specifically among self-interested participants. In one-shot Public Goods Games where players move one after another but do not observe others' moves, self-interested players contribute more to the public good when they are at the beginning of the sequence and less as order increases. Telling these self-interested players that everyone moving after them has their move made randomly for them eliminates the effect, suggesting they are conditioning their own moves on the as-yet undetermined moves of other players. This has direct implications for consumer choice in charitable giving, among other settings.

# Cashman, M. (2025). From Pluralistic Ignorance to Common Knowledge with Social Assurance Contracts. [Submitted, *Management Science*] ♂

I introduce social assurance contracts as a mechanism for safely revealing a hidden consensus. Many people privately hold controversial beliefs, but remain silent due to fear of social censure. In this case, beliefs discussed in the public sphere do not accurately reflect true, underlying beliefs. This prevents honest and open discourse and can fuel political polarization. Social assurance contracts surface suppressed beliefs safely by revealing hidden consensus only when sufficient support has been privately committed. Formal analysis shows this mechanism can resolve coordination problems and mitigate free-rider issues related to expressive acts, allowing honest expression and expanding the space of publicly-expressible beliefs (the Overton window).

## Hayes, T., Cashman, M. & Isoni, A. (2025). VEE: A Video Interaction Wrapper for the Online Lab.

Online panels and experiment platforms have facilitated large-scale experimental research. However, the increasing sophistication of LLM-driven bots presents a growing challenge in ensuring participant authenticity and engagement. This paper introduces VEE: The Video Experiment Environment, a tool which seamlessly integrates video into online experiments. VEE operates as a wrapper application, developed to work with oTree but extensible to Qualtrics, jsPsych, psychopy, and more. VEE enables real-time video interaction between experimenters and participants and among participants. We argue that video interaction is essential for maintaining the validity of online behavioral research in the near future.

## Cashman, M. (2024). Humans as next-token predictors: measuring the flow of memes through minds. $\Box$

In this work I develop a content-agnostic, continuous, quantitative measure of culturally-transmitted information that is applicable to a wide range of phenomena—anything that can be represented as a cloze completion (what comes next?) task. Using cloze tasks I estimate entropy (bits per character or word) with a treatment group (Readers, those that have been exposed to a target work) and a control group (Non-Readers, those who have not been exposed). I take a difference measure between those estimates to arrive at the amount of information from the target work that is retained in Readers' minds.

### CONFERENCE TALKS

IAREP	Talk	2025
Human Behavior & Evolution Society	Talk	2025
Thurgau Experimental Economics Meeting	Talk	2025
Society for Judgment & Decision-Making	Poster	2024
Cogsci	Poster	2024
Cognitive Science of Culture	Talk	2024
Winter American Marketing Association	Talk	2024
Society for Judgment & Decision-Making	Poster	2023
SPUDM	Short talk	2023
IAREP-SABE	Talk	2023
Society for Judgment & Decision-Making	Poster	2021
Int'l Conference on Thinking	Talk	2021
Max Planck Summer Institute	Short talk	2021
Cogsci	Poster	2020
Human Behavior and Evolution Society	Talk	2019
Boston JDM Conference	Talk	2019

### INVITED TALKS

	2024
	2024
	2024
	2024
	2024
PI: Joe Henrich	2024
MIT Brain & Cognitive Sciences Cog Lunch	
Konstanz Social Norms Workshop	
	2023
	2023
	PI: Joe Henrich

WBS Behavioural S Culture, Cognition, Human Cooperation MIT Sloan Marketin	and Co-ev. Lab n Lab g Seminar	PI: Joe Henrich PI: Dave Rand	2023 2021 2020 2020	
Culture, Cognition,		PI: Joe Henrich	2019	
Human Dynamics L		PI: Sandy Pentland	2019	
MIT Neuroeconomic		PI: Drazen Prelec	2019	
Moral Psychology F		PI: Fiery Cushman	2017	
Moral Psychology F	research Lad	PI: Fiery Cushman	2016	
TEACHING				
Lead, Big Data Ana	lytics	WBS	2025	
Economics of Wellb	peing	WBS	2024 2023, 24	
Data-Driven Decision	on Making	WBS		
TA, Psychology and	I Economics	MIT Economics	2020	
TA, Applied Behavio	oral Economics	MIT Sloan	2020, 23	
Full-time English tea	acher, 11-17 y.o.	Chungdahm Institute	2010	
SERVICE & VOL	UNTEER			
Advisory board mer	mber, MIT Open Publishing	J	2020–23	
MAPS Public Benef	fit Corporation		2016–18	
Consulting wor	k for a non-profit pharmace	eutical company		
Fellow, MIT Center	for Collective Intelligence		2013–15	
	<u> </u>	f research on crowdsourcing		
References				
Drazen Prelec Professor, MIT Sloan Marketing; Economics; Brain & Cognitive Sciences dprelec@mit.edu				
Birger Wernerfelt	Professor, MIT Sloan Ma bwerner@mit.edu	rketing		
David Rand	Professor, MIT Sloan Marketing; Brain & Cognitive Sciences drand@mit.edu			
Joe Henrich	Professor, Harvard Department of Human Evolutionary Biology henrich@fas.harvard.edu			